

## ACCESSIBILITY STATEMENT (LAST UPDATED: 29 AUGUST 2025)

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### Scope

This statement applies to the **IEPA15 conference platform** at <https://iepa15conference.org/frontend/> (including registration, abstract submission, program, sponsorship information, hotels and information pages). The platform is operated on behalf of the organiser by **Organizers Schweiz GmbH**.

### Responsibility / Publisher

Operation & support of the conference platform:

**Organizers Schweiz GmbH**, Obere Egg 2, 4312 Magden, Switzerland, registration@organizers.ch, +41 (0)61 836 98 78.

Conference host: **IEPA – Early Intervention and Prevention in Mental Health Association**. Contact: [iepa15@iepaconference.org](mailto:iepa15@iepaconference.org).

### Registration & Ticket Shop – Accessibility of the Software Platform

Our registration and ticketing solution is based on a standardised ticketing platform that is designed and continuously improved for digital accessibility. The platform provider performs regular internal and external **automated and manual tests**. During setup we followed the provider's implementation guidance to achieve an accessible result.

### Components that meet accessibility requirements

- **Navigation structure:** Optimised for screen-reader use. Elements follow a logical order, are fully **tab-navigable**, and use **semantic HTML**.
- **Structured content:** Ticket-shop content and other organiser-provided information is meaningfully structured (headings, lists, labels) and exposed to **assistive technologies**.
- **Keyboard operation:** All functions in the ticket shop are fully usable with the **keyboard only**; interaction is possible without a mouse.
- **Colours and contrast:** Colour usage is designed to meet **WCAG 2.1** contrast requirements (Level AA) in the default themes.
- **Payment methods:** The payment flows provided via our **payment service providers** support accessible form fields, keyboard use, and exposed labels/error messages.

If you encounter any barriers in the registration/ticket shop, please contact [registration@organizers.ch](mailto:registration@organizers.ch) so we can investigate and remediate promptly.

### Conformance status

This website is **partially conformant** with **WCAG 2.1 Level AA**. Some content does not yet fully meet the requirements (see below). Our goal is continuous improvement towards broad conformance.

### Non-accessible content / known limitations

The following issues may arise in some cases; they are currently being addressed.

- **Alternative text** missing or imprecise for some images/logos.
- **Heading hierarchy** and **ARIA labels** occasionally inconsistent.
- **Focus visibility** / keyboard **tab order** needs optimisation in some components.
- **Color contrast** of some links/buttons may fall below AA.
- **PDFs/downloads** may not be fully tagged (alternative format available on request).

- **Third-party content:** linked external services (e.g. Google Maps for travel) are outside our direct control; their accessibility may vary.

### Technical basis & compatibility

The platform uses modern web technologies (**HTML5, WAI-ARIA, CSS, JavaScript**) and targets current desktop and mobile browsers. We focus on keyboard operability, meaningful focus order and screen-reader compatibility. For embedded or linked third-party offerings (e.g. maps, documents), deviations may occur.

### Feedback & accessible contact channels

Report barriers or request information in an **alternative format** (e.g. tagged PDF/HTML):

- **Email:** registration@organizers.ch (*we generally respond within 5 working days*)
- **Phone:** +41 (0)61 836 98 78
- **Post:** Organizers Schweiz GmbH, Obere Egg 2, 4312 Magden, Switzerland  
Alternatively, you can contact the organiser at registration@organizers.ch.

### Preparation of this statement / audit method

- **Date of issue:** 29 August 2025
- **Method:** editorial WCAG self-assessment (AA) of key user journeys (home page, registration, abstract submission, programme).
- **Next review:** by **Q4/2025** or after major functional changes.

### Planned improvements (roadmap, excerpt)

- Systematic **alt-text review** and correction within the editorial workflow.
- **Contrast audit** and adjustment of colour values for buttons/links.
- Harmonisation of **heading structure** and **landmark regions**.
- Improved **error messages** and **form labelling** (incl. ARIA attributes).
- Publication of accessible **download templates** (tagged PDF / accessible HTML) for programme/info.

### Third-party services & external content

The conference platform is operated by **Organizers Schweiz GmbH** on behalf of IEPA. External services (e.g. linked **Google Maps** for travel) are third-party offerings; their accessibility is outside our direct control.

## ON-SITE ACCESSIBILITY

### Venue & access

The **Henry-Ford-Bau** is **wheelchair-accessible at all entrances** (main entrance Garystrasse 35; side entrances **Boltzmannstrasse** and **Harnackstrasse**). The **Audimax** is wheelchair-accessible **from outside** (from the Boltzmannstrasse entrance, **turn right**). Upper floors are accessible by **lift**: select the **3rd floor**, then use the **side corridor** to the gallery (door opened from inside).

### Public transport

Nearest underground station: **Freie Universität (Thielplatz)** on line **U3**; the Henry-Ford-Bau is close to the station (corner of Garystrasse / Boltzmannstrasse). Bus services nearby include **110** and **M48**.

### Parking & drop-off

**Limited free on-street parking** is available around the Henry-Ford-Bau; travel by public transport is recommended. **Forecourts may not be driven on.**

## Deliveries / exhibitors

Deliveries of exhibition booths and conference materials **via Boltzmannstrasse only**.

## Campus note

Freie Universität Berlin states that **most large buildings** are wheelchair-accessible and provide **designated parking, ramps, lifts and accessible toilets**.

## Additional information

- **Accessible toilets:** Available at the venue. Exact locations are being confirmed with the venue team and will be published here. Toilets will be signposted on site; our staff can escort you on request.
- **Assisted listening:** No fixed assisted listening system is available.
- **Accessibility Desk & assistance:** Until a dedicated desk is confirmed, the **Registration Desk** will serve as the Accessibility Desk (**location: at the entrance**). On-site assistance during opening hours; for urgent needs, call **+41 (0)61 836 98 78**. We aim to respond on site as quickly as possible and within **1 working day** before the event.
- **Assistance dogs:** Assistance dogs are welcome.
- **Evacuation:** Please follow on-site signage and staff instructions. If you anticipate needing assistance during evacuation, inform us at check-in so we can note this on your badge and seating plan.
- **Individual accommodations:** Please request as early as possible (ideally **≥10 working days** in advance) via **registration@organizers.ch**. We will acknowledge within **2 working days** and coordinate next steps.

*(Last updated: [29.08.2025])*